#### PRIVACY STATEMENT

Originally published July 1. 2001; Updated March 1, 2022

We recognize and respect the privacy expectations of today's consumers and the requirements of applicable federal and state privacy laws. We believe that making you aware of how we use your non-public personal information ("Personal Information"), and to whom it is disclosed, will form the basis for a relationship of trust between us and the public that we serve. This Privacy Statement provides that explanation; we reserve the right to change this Privacy Statement from time to time consistent with applicable privacy laws.

#### In the course of our business, we may collect Personal Information about you from the following sources:

- 1. From applications or other forms we receive from you or your authorized representative;
- 2. From your transactions with, or from the services being performed by us or others;
- 3. From our internet websites;
- 4. From the public records maintained by governmental entities that we either obtain directly from those entities, or from others:

#### Our Policies Regarding the Protection of the Confidentiality and Security of Your Personal Information

We maintain physical, electronic and procedural safeguards to protect your Personal Information from unauthorized access or intrusion. We limit access to the Personal Information only to those employees who need such access in connection with providing products or services to you or for other legitimate business purposes.

## Our Policies and Practices Regarding the Sharing of Your Personal Information

We also may disclose your Personal Information:

- 1. to agents, brokers, or representatives to provide you with services you have requested or as reasonably necessary in order to consummate your real estate and/or loan transaction (including, but not limited to Homeowner's Associations and Condominium Owner's Associations);
- to third-party contractors or service providers who provide services or perform marketing or other functions on our behalf.

In addition, we will disclose your Personal Information when you direct or give us permission, when we are required by law to do so, or when we suspect fraudulent or criminal activities. We also may disclose your Personal Information with others permitted by applicable privacy laws such as, for example, when disclosure is needed to enforce our rights arising out of any agreement, transaction or relationship with you.

One of our important responsibilities is to record documents in the public domain. Such documents may contain your Personal Information.

## Right to Access Your Personal Information and Ability to Correct Errors Or Request Changes or Deletion

Certain states afford you the right to access your Personal Information and, under certain circumstances, to find out to whom your Personal Information has been disclosed. Also, certain states afford you the right to request correction, amendment or deletion of your Personal Information. We reserve the right, where permitted by Law, to charge a reasonable fee to cover the costs incurred in responding to such requests.

# All requests must be made in writing to the following address:

Legal Counsel TechneTitle Agency. Inc. 400 TechneCenter Drive. Ste. 400 Milford, Ohio 45150